

# Privacy Compliance Services

*Our privacy compliance services are designed to help governments and civic-minded organizations establish regulatory compliance to protect their personal information holdings. Whether you require a comprehensive privacy compliance assessment, an actionable plan for regulatory compliance, or targeted implementation support, we adapt our approach to match your capacity and privacy requirements.*

## What we do

### Privacy compliance assessments

We conduct a thorough gap analysis to determine your current state of privacy compliance through stakeholder interviews, workshops, document reviews, and an assessment of existing tools. We identify compliance risks, assess their severity, and prioritize key opportunities for improvement across the data lifecycle—including collection, storage, use, sharing, archival, and deletion.

***What you gain: A clear understanding of your organization's data privacy compliance gaps.***

### Privacy compliance plan development

Based on the results of your privacy compliance assessment, we work with you to develop an actionable plan that outlines and sequences key priorities and steps aligned with regulatory requirements and your capacity for implementation.

***What you gain: A structured and actionable roadmap for enhancing compliance with data privacy laws and improving your privacy practices.***

### Targeted implementation support

We provide tailored, hands-on assistance to help you implement your privacy compliance plan effectively. Our support includes:

- Providing customized training for diverse stakeholders.
- Updating or creating policies, and designing and implementing new work processes.
- Updating existing data management practices for better privacy protection.
- Establishing a monitoring and evaluation plan and designing key performance indicators to measure progress.

***What you gain: Progress towards meeting privacy compliance requirements through updated policies, processes, enhanced data management practices, and teams prepared to effectively address privacy risks.***

## Why work with Open North?

At Open North, we combine deep expertise in data with a multidisciplinary approach. Our team includes urban planners, software engineers, community organizers, data scientists, cybersecurity and IT audit specialists, sociologists, geographers, and technology lawyers, bringing diverse perspectives to every project.

We are passionate about our work and committed to continuous learning, investing regularly in the professional development of our team members through recognized training and certifications, while adapting this knowledge to meet the unique needs of diverse contexts.

### What sets us apart:

- **Accessible, right-sized solutions:** As a small not-for-profit organization, we understand the unique constraints faced by smaller organizations and work to tailor solutions to your organization's capacity and resources.
- **Commitment to knowledge sharing:** We believe in learning in the open by publishing free and accessible resources, guides, tools, and courses.
- **Building capacity for autonomy:** We focus on equipping your organization with the capacity to succeed on its own, without dependence on outside support.

*Contact us today to learn how we can help your organization unlock the potential of your data, achieve your goals, and contribute to advancing the common good through responsible and impactful data practices.*

Email us at [info@opennorth.ca](mailto:info@opennorth.ca)

Visit our website: [opennorth.ca](https://opennorth.ca)

