

# Data Management Services

*Our data management services are tailored to support governments and civic-minded organizations in building the foundations for responsible, effective, and sustainable data practices. Whether you require a comprehensive data maturity assessment, an actionable plan for data management improvements, or targeted implementation support, we adapt our approach to match your capacity and goals.*

## What we do

### Data maturity assessment

We gather insights into your organization's data landscape through stakeholder interviews, document reviews, and workshops. This process identifies key data assets, data flows, and use cases while assessing existing policies, practices, and tools. We evaluate how effectively these elements address your data management needs throughout the data lifecycle—from collection and storage to quality management and governance.

***What you gain: A clear understanding of your current data capabilities, readiness for transformation, and opportunities for improvement.***

### Data management plan development

We work with you to define a clear vision, achievable goals, and prioritized actions that align with your specific data management needs. This plan will guide improvement efforts and outline a set of data management initiatives grounded in recognized best practices and adapted to your unique organizational context.

***What you gain: A structured and actionable roadmap for improving your data management practices.***

### Targeted implementation support

We provide tailored, hands-on assistance to help you implement your data management plan effectively. Our support includes:

- Designing pilot initiatives and testing solutions before broader deployment.
- Facilitating data migration and staff adoption of new software tools.
- Developing policies, standards and frameworks for responsible data management.
- Team training to equip staff with the knowledge and skills to adopt new tools and workflows while leveraging existing strengths.

***What you gain: The foundation for responsible, effective, and sustainable data practices—tested use cases, improved tools, updated policies and standards, and a more capable team.***

## Why work with Open North?

At Open North, we combine deep expertise in data with a multidisciplinary approach. Our team includes urban planners, software engineers, community organizers, data scientists, cybersecurity and IT audit specialists, sociologists, geographers, and technology lawyers, bringing diverse perspectives to every project.

We are passionate about our work and committed to continuous learning, investing regularly in the professional development of our team members through recognized training and certifications, while adapting this knowledge to meet the unique needs of diverse contexts.

### What sets us apart:

- **Accessible, right-sized solutions:** As a small not-for-profit organization, we understand the unique constraints faced by smaller organizations and work to tailor solutions to your organization's capacity and resources.
- **Commitment to knowledge sharing:** We believe in learning in the open by publishing free and accessible resources, guides, tools, and courses.
- **Building capacity for autonomy:** We focus on equipping your organization with the capacity to succeed on its own, without dependence on outside support.

*Contact us today to learn how we can help your organization unlock the potential of your data, achieve your goals, and contribute to advancing the common good through responsible and impactful data practices.*

Email us at [info@opennorth.ca](mailto:info@opennorth.ca)

Visit our website: [opennorth.ca](https://opennorth.ca)

