Privacy Compliance Services

Our privacy services are designed to help governments and civic-minded organizations establish regulatory compliance when it comes to protecting the privacy rights of their partners and stakeholders. Whether you want a comprehensive compliance assessment, a roadmap for improvement, or targeted implementation support, we adapt our approach to match your capacity and goals.

What we do

Privacy compliance assessments

We conduct a thorough gap analysis to determine your current state of privacy compliance through detailed interviews, document reviews, and workshops. We identify compliance risks, assess their severity, and prioritize key opportunities for improvement across the data lifecycle—from collection and storage, to use and sharing, and archival and deletion.

What you gain: A clear understanding of your organization's data and technology privacy compliance and priorities.

Roadmap development

We work with you to identify key priorities, develop solutions, and integrate the solutions within an effective and efficient strategy. We develop a phased roadmap to achieve your objectives, including:

- Defining Specific, Measurable, Actionable, Relevant, and Time-bound (SMART) goals to guide improvement efforts.
- Creating action plans to guide implementation of priority initiatives, with timelines, resource requirements, and milestones to monitor progress.

What you gain: A focused strategy outlining practical steps to enhance your data security and privacy practices.

Targeted implementation support

We support you in implementing your roadmap with tailored, hands-on assistance, including:

- Training: providing customized training for a wide range of stakeholders.
- Policy and process development: updating existing policies or creating new ones, and designing and implementing new work processes.
- Data management practices: Updating existing data management practices.
- KPIs: establishing and tracking KPIs to ensure progress towards compliance.

What you gain: Progress toward your privacy compliance goals with effective solutions, strong governance, and teams ready to sustain long-term improvements.

Why work with Open North?

At Open North, we combine deep expertise in data with a multidisciplinary approach. Our team includes urban planners, software engineers, community organizers, data scientists, cyber and IT audit specialists, sociologists, geographers, and technology lawyers, bringing diverse perspectives to every project.

We are passionate about our work and committed to continuous learning, investing regularly in the professional development of our team members through recognized training and certifications, while adapting this knowledge to meet the unique needs of diverse contexts.

What sets us apart:

- **Accessible, right-sized solutions:** As a small not-for-profit organization, we understand the unique constraints faced by smaller organizations and work to tailor solutions to your organization's capacity and resources.
- **Commitment to knowledge sharing:** We believe in learning in the open by publishing free resources, guides, tools, and courses.
- **Building capacity for autonomy:** We focus on equipping your organization with the capacity to succeed on its own, without dependence on outside support.

Contact us today to learn how we can help your organization unlock the potential of your data, achieve your goals, and contribute to advancing the common good through responsible and impactful data practices.

Email us at info@opennorth.ca
Visit our website: opennorth.ca

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